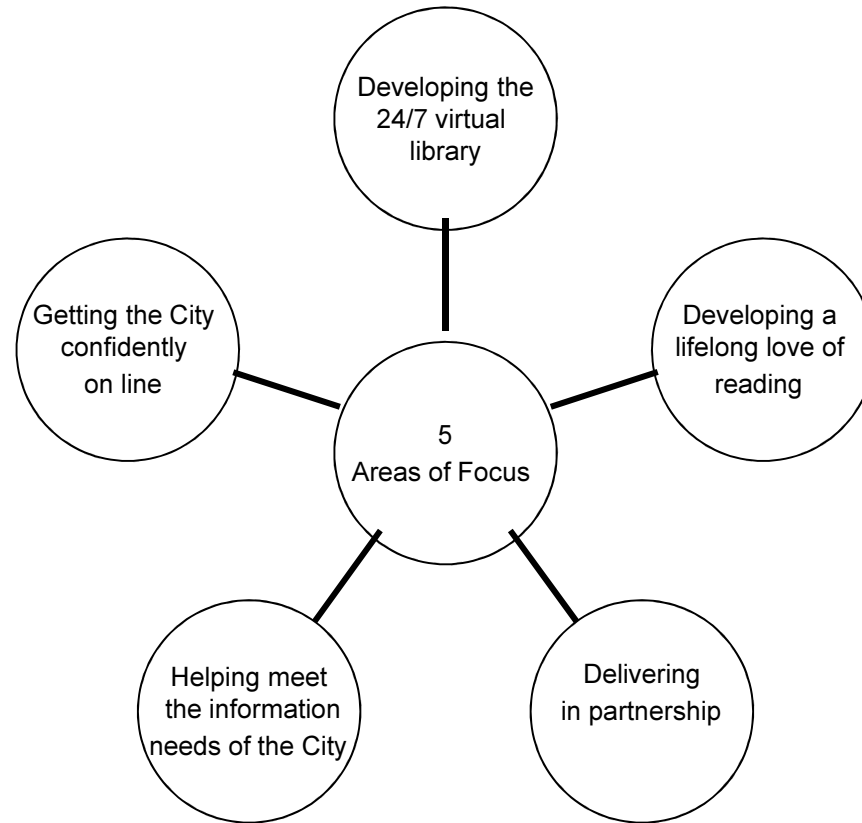


# The Future of the Library Service

Future Focus  
2016 – 2019

This document sets out a focus around which staff time and resources will be directed. Progress against the detailed aspirations contained within will, in some cases, be dependent on securing funding.

# Five Areas of Focus



**Developing  
the 24/7  
virtual library**

**Increased range  
of information  
and services  
on line**

**Order and  
pick up at  
library, drop  
off point or a  
Premium Service  
delivery to your  
door**

**Search,find  
order, renew pay  
or download  
via interactive  
and intuitive  
services using  
any device**

**Access to  
larger number  
of e books  
downloads  
audio books  
magazines  
newspapers**

**Online reviews,  
reading groups,  
recommendations  
and blogs**

Developing a  
lifelong love  
of reading

```
graph TD; A[Developing a lifelong love of reading] --- B[Children]; A --- C[Adults]
```

Children

Adults

**Developing a  
lifelong love  
of reading  
in children**

**Every child  
in the  
city to receive  
a  
library card  
and become  
member**

**Every child  
invited to  
participate in a  
wide range  
of  
reading  
related  
activities**

**Free access to  
books,  
e books  
and online  
resources**

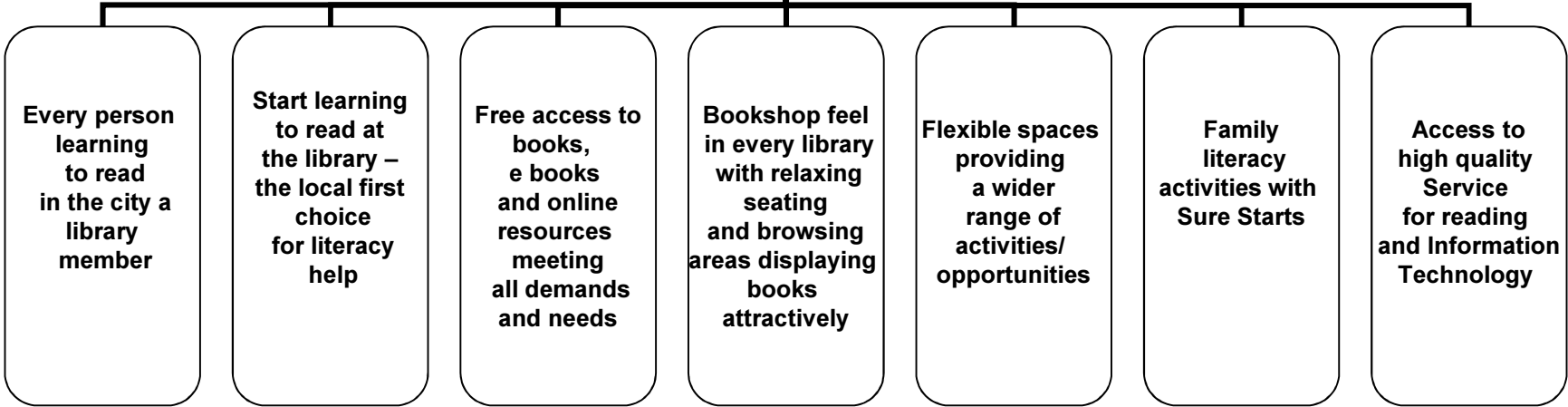
**Bigger and  
better  
children and  
families area  
areas in every  
library**

**Flexible spaces  
providing  
a wider range of  
activities/  
opportunities**

**Homework  
clubs  
with  
assistance from  
staff and  
volunteers**

**Access to high  
Quality  
Service for  
reading and  
Information  
Technology**

**Developing a  
lifelong love  
of reading  
in adults**



**Getting the City  
confidently on line**

**Free access to the  
internet  
and computers  
across the city  
for all**

**Free computer  
training for all  
to develop  
confidence  
on line**

**City wide  
digital inclusion  
campaign to get  
everyone  
online**

**Latest  
innovations  
and equipment  
for people to try**

**Help with  
contacting  
services and filling  
out forms**

**Helping meet the  
information  
needs of the City**

**Advice**

**A place for  
partners to  
provide  
advice and  
information**

**Information**

**A comprehensive  
source  
of information  
with staff  
able to assist  
with access**

**Health**

**Enhanced  
information,  
health living  
promotion  
and advice  
services  
from partners**

**Online**

**Help in  
accessing council  
services  
on line**

**Expertise**

**Staff skilled in  
delivering  
all areas of  
the  
transformed  
service**



**Delivering  
in  
partnership**

**Further  
development  
of and recruitment  
to Volunteer  
programmes  
eg to the  
housebound  
and computer  
buddies**

**Deposit  
collections at  
community venues  
around the city  
e.g.sheltered  
Housing**

**Community  
Libraries –  
giving communities  
the opportunity  
to retain  
libraries in their  
Local  
communities**

**Maximise  
community  
activity in  
Libraries**

**Maximise  
the range of  
Services  
provided by  
partners  
in each  
library**

**Maximise  
the use of  
space in  
libraries  
for partners and  
activities including  
back office areas**

**Some Highlights from the Vision for the Future**

